

## **Resources and Information**

### **Brazoria County:**

Please visit the Brazoria County government website at <http://brazoriacountytx.gov/> for the latest information on road closures, river flooding information and Harvey updates.

The Brazoria County Emergency Management Call Center is open and they can answer any questions you may have: 979-864-1064

### **Cities:**

Alvin – <http://www.alvin-tx.gov/>  
-Resume services on August 30th

Manvel - <http://www.cityofmanvel.com/>  
-Offices closed through August 29<sup>th</sup> for services.

Pearland – <https://www.pearlandtx.gov/>  
-Offices closed through August 30<sup>th</sup> for services.

### **School Closures:**

Alvin ISD  
<https://www.alvinisd.net/>  
– Resumes September 5th

Pearland ISD  
<http://www.pearlandisd.org/>  
– Resumes September 5th

Alvin Community College  
[www.alvincollege.edu](http://www.alvincollege.edu) (website is down)  
– Resumes September 5th

Univeristy of Houston – Clear Lake Pearland  
<https://www.uhcl.edu/pearland/>  
– Resumes September 5th

### **DPS**

Texas Department of Public Safety (DPS) will begin a cost-saving measure for residents that have been impacted by Hurricane Harvey. The changes will affect driver license (DL) duplicates and Driver Responsibility Program (DRP) surcharges for residents who live in one of the counties that have been declared a disaster by Governor Abbott.

DPS will provide a no-cost replacement DL or ID card for residents, provided that they had a current Texas DL or ID card. Customers living in the affected counties are encouraged to bring whatever identity and residency documentation they have in their possession. Eligible cardholders will need to visit a driver license office in person to obtain a free Texas DL or ID replacement.

To find a driver license office near you, please visit  
[http://www.dps.texas.gov/administration/driver\\_licensing\\_control/rolodex/search.asp](http://www.dps.texas.gov/administration/driver_licensing_control/rolodex/search.asp)

Note: Since DPS driver license offices have been impacted by flooding as well, please check the website prior to visiting an office to ensure it is open.

### **TXDOTS' Drive Texas**

TxDOT is actively updating its Drive Texas website to reflect changes to state road conditions throughout Texas.

- A life-threatening rainfall event continues in the Houston-Galveston area, with high winds and unprecedented flooding.
- Travel is highly discouraged in affected areas until conditions improve.

For travel conditions and an update of routes affected by Hurricane Harvey, visit:  
[www.drivetexas.org](http://www.drivetexas.org)

### **Texas Workforce Commission (TWC)**

The Texas Workforce Commission will begin to accept application for their Disaster Unemployment Assistance Program. If you lost your job because of Hurricane Harvey, you can apply for unemployment benefits online at <https://apps.twc.state.tx.us/UBS/security/login.do>. Due to the impact to mail delivery, we encourage you to select direct deposit as your payment method.

For more information on the program, visit: <http://www.twc.state.tx.us/jobseekers/disaster-unemployment-assistance>

### **Texas Windstorm Insurance Association (TWIA)**

TWIA is prepared to help policyholders affected by the storm and would like to provide the following suggestions to help coastal residents recover as quickly as possible.

How to file a claim with TWIA:

TWIA policyholders that sustain windstorm damage can file claims by:

1. Calling TWIA's 24-hour Claims Center at 800-788-8247.
2. Visiting [TWIA.org/claimscenter](http://TWIA.org/claimscenter) (Click on Get Started to be directed to the Claims Center login webpage, and then click "New User Registration" to create your profile and password if filing online for the first time. Policyholders will need a policy number to register.)
3. Contacting their agent.

Advice for policyholders when they return home, once a claim has been filed, concentrate on protecting your property:

1. Make temporary or minor repairs to protect property from further damage
2. Take photos of the damage, keeping receipts and records of payment for any temporary repairs

3. Do not begin making permanent repairs until an assigned adjuster or representative has made contact and inspected the property (if applicable)
4. Be wary of out-of-state contractors who show up at your door unexpectedly. Check with the Better Business Bureau for a history of complaints.
5. Understand the local windstorm building code requirements for your area and contact the TDI Windstorm Inspections Program to schedule an inspection for applicable repairs.

### **Texas Department of Insurance (TDI)**

The Texas Department of Insurance (TDI) has updated our [Help after Harvey](#) web resource page with [Five Tips about Homeowners Coverage](#)

The information includes:

1. A quick guide for filing claims and resources to help with uninsured losses.
2. Answers to common questions on auto claims for flooded vehicles.
3. Information about HB 1774.

Posted the following news release regarding claims filing and HB 1774 on our webpage: [TDI Reassures Texans Claims Will be Paid](#)

Information about expanded Help Line hours at the top of Facebook and Twitter pages: Facebook: <https://www.facebook.com/TexasDepartmentofInsurance/>

Twitter: <https://twitter.com/TexasTDI>

Call your insurance agent or company as soon as possible to report property damage. If you need information, have a complaint, or can't locate your agent or company, call our Consumer Help Line at 1-800-252-3439. The Help Line is open from 8 a.m. to 8 p.m. Monday to Friday and 8 a.m. to 5 p.m. Saturday and Sunday.

For additional information, visit: <http://www.tdi.texas.gov/consumer/storms/helpafterharvey.html>

### **State Bar of Texas**

When disasters strike Texas, the State Bar serves as a clearinghouse for disaster response resources for the public and attorneys. The State Bar of Texas will offer a free legal and disaster relief resources hotline for Hurricane Harvey survivors.

For more information visit, [www.Texasbar.com/disaster](http://www.Texasbar.com/disaster) or at (800)504-7030

### **Texas Fair Plan**

TFPA's mission is to efficiently provide essential residential property insurance products and services for eligible Texas policyholders when no one else will. In 1995, the Texas Legislature enacted legislation which authorized the commissioner of insurance to establish the Texas Fair Access to Insurance Requirements Plan, commonly known as the Texas FAIR Plan Association or TFPA, to deliver residential property insurance to Texas residents in areas designated by the commissioner as underserved.

Texas Fair Plan claims can be turned in by phone.  
English (877) 786-5665  
Spanish (866)443-6738

### **Disaster Assistance Improvement Program**

The Disaster Assistance Improvement Program's (DAIP) mission is to provide disaster survivors with information, support, services, and a means to access and apply for disaster assistance through joint data-sharing efforts between federal, tribal, state, local, and private sector partners. The goal is to improve survivor access to disaster information and make applying for disaster assistance easier. The Federal Emergency Management Agency (FEMA), under the Department of Homeland Security (DHS), acts as the managing partner.

DAIP is an E-Government program. Through DisasterAssistance.gov, we can help the government provide you with Internet-based technologies that can:

- Streamline access to services.
- Make it easy for you to interact with the government.
- Allow the government to be more efficient, effective, and responsive.

<https://www.disasterassistance.gov/>

### **Federal Emergency Management Agency (FEMA)**

The [Federal Emergency Management Agency \(FEMA\)](#) says people impacted by Hurricane Harvey can start filing for federal assistance.

Assistance can include grants for temporary housing and home repairs, low-cost loans to cover uninsured property losses and other programs to help individuals and business owners recover from the effects of the disaster.

For more information call (800)621-3336 or visit [https://www.fema.gov/hurricane-harvey?utm\\_source=hp\\_promo&utm\\_medium=web&utm\\_campaign=disaster](https://www.fema.gov/hurricane-harvey?utm_source=hp_promo&utm_medium=web&utm_campaign=disaster)

### **To Donate:**

- Pearland Neighborhood Center  
<https://www.gofundme.com/southforkdodgeaid17>
- Red Cross  
If you wish to donate please call: 1- 800-RED CROSS or text the word HARVEY to 90999 to make a \$10 donation.

### **To Volunteer:**

- Shelters
  - Volunteers must sign up prior to serving -  
<https://m.signupgenius.com/#!/showSignUp/10c0d4fa9a82ba2ff2-pearland>
- Pearland Neighborhood Center
  - Now accepting donations!

- [Redcross.org/volunteer](https://www.redcross.org/volunteer)
  - [CTCRVolunteer@redcross.org](mailto:CTCRVolunteer@redcross.org)
  - 1-800-RED CROSS