



ALVIN COMMUNITY COLLEGE

# MEDICAL CRISIS AND SAFETY PROTOCOLS

**ACC Campus Police**

281.756.3700

**Counseling Services**

281.756.3531

[counseling@alvincollege.edu](mailto:counseling@alvincollege.edu)

# MEDICAL CRISIS PROTOCOL

## ON ACC CAMPUS

- Stay with the individual
- Contact ACC Campus Police, 281.756.3700, provide as much information as possible
- ACC Campus Police will call 911

## OFF ACC CAMPUS

- Call 911, provide as much information as possible
- Contact ACC Campus Police, 281.756.3700 to report the incident, after the individual has received medical attention

## CRISIS NUMBERS

WHEN IN DOUBT, ASK FOR HELP.

National Suicide  
Prevention Lifeline

**988**

call or text to speak  
with a trained crisis  
counselor

Crisis Text Line  
Text "Home" to

**741741**

to connect with  
a trained crisis  
counselor

Gulf Coast Crisis  
Center

**866.729.3848**

call to speak  
with a trained  
crisis counselor

The Trevor Project

**1.866.488.7386**

or text "Start" to  
**678-678**  
a crisis line geared  
towards LGBTQ+

## CRISIS EXAMPLES

- Suicidal thoughts, intent, plan and/or risk of harm to self
- Homicidal thoughts, intent, plan and/or risk of harm to others
- Unable to care for oneself, such as not being able to eat or sleep for several days
- Perceptual disturbances, such as hearing or seeing things others do not hear or see

# MENTAL HEALTH CRISIS PROTOCOL

<p><b>On ACC Campus,</b> <u>Fall/Spring</u> 8:00am-5:00pm Monday-Friday <u>Summer</u> 7:30am-5:00pm Monday-Thursday</p>	<ul style="list-style-type: none"><li>• Stay with the student</li><li>• Walk student to the Welcome Center or contact Counseling Services, 281.756.3531 or via Teams</li><li>• If Counseling Services is unavailable, contact ACC Campus Police, 281.756.3700</li></ul>
<p><b>Off ACC Campus,</b> After 5:00pm, on the weekend or off-campus</p>	<ul style="list-style-type: none"><li>• Contact ACC Campus Police, 281.756.3700 (<i>Available 24/7</i>)</li><li>• Provide as much information as possible and request a <i>welfare check</i></li><li>• Provide the student with the crisis numbers</li><li>• If in person, do not leave student alone</li><li>• Submit a counseling referral, <a href="mailto:counseling@alvincollege.edu">counseling@alvincollege.edu</a></li></ul>
<p>Dual Enrollment Student on high school campus during hours of operation</p>	<ul style="list-style-type: none"><li>• Contact student's high school counselor*</li><li>• Stay with student until the high school counseling team arrives</li><li>• Provide student with the crisis numbers</li></ul> <p><i>*If they do not have a designated high school counselor, contact ACC Campus Police, 281.756.3700</i></p>
<p>Dual Enrollment Student off high school campus or after hours of operation</p>	<ul style="list-style-type: none"><li>• Contact ACC Campus Police, 281.756.3700</li><li>• Provide as much information as possible and request a <i>welfare check</i></li><li>• Contact student's high school counselor to follow up</li></ul>

For more information, contact:  
281.756.3531 or [counseling@alvincollege.edu](mailto:counseling@alvincollege.edu)

# IN AN EMERGENCY TAKE ACTION



## **HOLD! In your room or area. Clear the halls.**

### **STUDENTS**

Clear the hallways and remain in your area or room until the "All Clear" is announced  
Do business as usual

### **INSTRUCTORS AND STAFF**

Close and lock the door  
Account for students, visitors and others  
Do business as usual



## **SECURE! Get inside. Lock outside doors.**

### **STUDENTS**

Return to inside of building  
Do business as usual

### **INSTRUCTORS AND STAFF**

Bring everyone indoors  
Lock outside doors  
Increase situational awareness  
Account for students, visitors and others  
Do business as usual



## **LOCKDOWN! Locks, lights, out of sight.**

### **STUDENTS**

Move away from sight  
Maintain silence  
Do not open the door  
Prepare to evade or defend

### **INSTRUCTORS AND STAFF**

Recover people from hallway if possible  
Close and lock the door  
Turn out the lights  
Move away from sight  
Maintain silence  
Do not open the door  
Prepare to evade or defend



## **EVACUATE! (A location may be specified)**

### **STUDENTS**

Leave stuff behind if required to  
If possible, bring your phone  
Follow instructions

### **INSTRUCTORS AND STAFF**

Lead evacuation to specified location  
Account for students, visitors and others  
Notify if missing, extra or injured people



## **SHELTER! Hazard and safety strategy.**

### **STUDENTS**

Use appropriate safety strategy for the hazard

#### **Hazard**

Tornado  
Hazmat  
Earthquake  
Tsunami

#### **Safety Strategy**

Evacuate to shelter area  
Seal the room  
Drop, cover and hold  
Get to high ground

### **INSTRUCTORS AND STAFF**

Lead safety strategy  
Account for students, visitors and others  
Notify if missing, extra or injured people