



# MEDICAL CRISIS AND SAFETY PROTOCOLS

## Campus Police

281.756.3700

## Counseling Services

281.756.3531

[counseling@alvincollege.edu](mailto:counseling@alvincollege.edu)

# MEDICAL CRISIS PROTOCOL

## ON ALVIN COLLEGE MAIN CAMPUS

- Stay with the individual
- Contact Campus Police, 281.756.3700, provide as much information as possible
- Campus Police will call 911

## OFF ALVIN COLLEGE MAIN CAMPUS

- Call 911, provide as much information as possible
- Contact Campus Police, 281.756.3700 to report the incident, after the individual has received medical attention

## CRISIS NUMBERS

WHEN IN DOUBT, ASK FOR HELP.

Suicide & Crisis

Lifeline

**988**

call or text to speak  
with a trained crisis  
counselor

Crisis Text Line  
Text "Home" to

**741741**

to connect with  
a trained crisis  
counselor

Gulf Coast  
Center Crisis  
Hotline

**866.729.3848**

call to speak  
with a trained  
crisis counselor

The Trevor Project

**1.866.488.7386**

or text "Start" to

**678-678**

a crisis line geared  
towards LGBTQ+

## CRISIS EXAMPLES

- Suicidal thoughts, intent, plan and/or risk of harm to self
- Homicidal thoughts, intent, plan and/or risk of harm to others
- Unable to care for oneself, such as not being able to eat or sleep for several days
- Perceptual disturbances, such as hearing or seeing things others do not hear or see

# MENTAL HEALTH CRISIS PROTOCOL

## On Alvin College Main Campus,

### Fall/Spring

8:00am-5:00pm

Monday-Friday

### Summer

7:30am-5:00pm

Monday-Thursday

- Stay with the student
- Walk student to the Welcome Center or contact Counseling Services, 281.756.3531 or via Teams
- If Counseling Services is unavailable, contact Campus Police, 281.756.3700

## Off Alvin College Main Campus,

After 5:00pm,  
on the weekend  
or off-campus

- Contact Campus Police, 281.756.3700 (*Available 24/7*)
- Provide as much information as possible and request a **welfare check**
- Provide the student with the crisis numbers
- If in person, do not leave student alone
- Submit a counseling referral, [counseling@alvincollege.edu](mailto:counseling@alvincollege.edu)

## Dual Enrollment Student on high school campus during hours of operation

- Contact student's high school counselor\*
  - Stay with student until the high school counseling team arrives
  - Provide student with the crisis numbers
- \* If a high school counselor is not available, contact the campus administrator.*

## Dual Enrollment Student off high school campus or after hours of operation

- Contact Campus Police, 281.756.3700
- Provide as much information as possible and request a **welfare check**
- Contact student's high school counselor to follow up

For more information, contact:

281.756.3531 or [counseling@alvincollege.edu](mailto:counseling@alvincollege.edu)

# IN AN EMERGENCY TAKE ACTION



## HOLD! In your room or area. Clear the halls.

### STUDENTS

Clear the hallways and remain in your area or room until the "All Clear" is announced  
Do business as usual

### INSTRUCTORS AND STAFF

Close and lock the door  
Account for students, visitors and others  
Do business as usual



## SECURE! Get inside. Lock outside doors.

### STUDENTS

Return to inside of building  
Do business as usual

### INSTRUCTORS AND STAFF

Bring everyone indoors  
Lock outside doors  
Increase situational awareness  
Account for students, visitors and others  
Do business as usual



## LOCKDOWN! Locks, lights, out of sight.

### STUDENTS

Move away from sight  
Maintain silence  
Do not open the door  
Prepare to evade or defend

### INSTRUCTORS AND STAFF

Recover people from hallway if possible  
Close and lock the door  
Turn out the lights  
Move away from sight  
Maintain silence  
Do not open the door  
Prepare to evade or defend



## EVACUATE! (A location may be specified)

### STUDENTS

Leave stuff behind if required to  
If possible, bring your phone  
Follow instructions

### INSTRUCTORS AND STAFF

Lead evacuation to specified location  
Account for students, visitors and others  
Notify if missing, extra or injured people



## SHELTER! Hazard and safety strategy.

### STUDENTS

Use appropriate safety strategy  
for the hazard

#### Hazard

Tornado

Hazmat

Earthquake

Tsunami

#### Safety Strategy

Evacuate to shelter area

Seal the room

Drop, cover and hold

Get to high ground

### INSTRUCTORS AND STAFF

Lead safety strategy

Account for students, visitors and others

Notify if missing, extra or injured people